



We make  
healthcare  
easier



Health Advocate offers a unique level of healthcare, insurance and well-being support to help you reach your best health. Our experts will do the work to ensure that you get the right information and assistance at the right time. Our services are completely confidential and available to you, your spouse, dependents, parents and parents-in-law at no cost.

#### Take the hassle out of healthcare

- Find the right in-network doctors and make appointments
- Review medical bills to find errors or duplicate charges; resolve claims and billing issues

#### Support for every type of medical condition

- Explain health conditions, diagnoses and treatments; research treatment options
- Answer questions so you can make the right choices for your care

#### Coordinate medical care and services

- Facilitate any necessary pre-authorizations and coordinate benefits
- Provide in-hospital support and arrange post-discharge services and care

#### Research and arrange second opinions

- Identify and connect you with leading specialists and Centers of Excellence
- Arrange for the transfer of medical records, lab results and X-rays



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Web: [HealthAdvocate.com/members](http://HealthAdvocate.com/members)

**HealthAdvocate<sup>SM</sup>**

## **Health Advocate makes healthcare easier for the whole family**

The healthcare system is complex, and understanding your benefits can be challenging. **Health Advocate is there to help no cost to you.**

Their experts can support you with a wide range of healthcare and insurance-related issues. Here are just a few examples of the many ways they can help:

- Explain your benefits and clarify copays and deductibles
- Answer questions about your diagnosis and research treatment options
- Locate and make appointments with in-network doctors and specialists
- Arrange second opinions, including transferring medical records
- Research and resolve medical claims and billing issues

### **The Whole Family Can Use Health Advocate**

Health Advocate's confidential services are available to employees, spouses, dependents, parents and parents-in-law.



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**Plus, use the app** for instant access to all of your Health Advocate services, trusted health information and much more.

